

INTELLIGENT NETWORKING

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The Business Imperative What's on the Mind of the IT Professional?

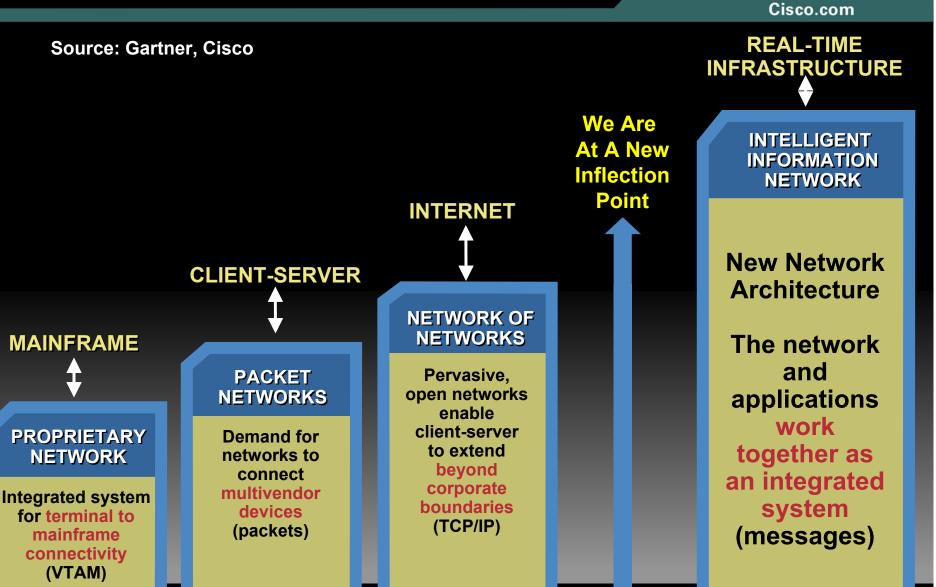
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- Align IT capabilities to business requirements
- Use IT investments to go "on the offense"
- Reduce complexity of the overall environment
- Integrate data from separate applications

- > The network touches all part of the infrastructure
- Uniquely positioned to help solve these issues



Industry Inflection Points Historically Drive New Architectures



Applications and Business Processes: Sequence Matters

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CUSTOMER SERVICE AND SUPPORT



Source: Momentum Research Group – Net Impact 2003

Business Process Optimization Strategy: The Role of the Network

- Infrastructure investment alternatives:
 - 1. Reduce costs though increased connectivity .. or ..
 - 2. Enable business processes AND reduce costs by investing in an *intelligent network*
- Why intelligent networking?
 - The network touches all parts of the infrastructure a stronger foundation improves the entire house
 - Enabling intelligence in the infrastructure binds the network and applications together and enables more effective applications and services

> THE NETWORK IS FUNDAMENTAL TO BUSINESS SUCCESS

Intelligent Networking Increases Application and Service Effectiveness

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- Active participation in application and service delivery
- A systems approach enables this intelligence without increasing complexity

Flexible *policy controls* adapt this intelligent system to *your* business process

Intelligent Networking Benefits

Secure infrastructure

Self-defending network mitigates threats, both known and unknown

 Faster deployment of service and applications

Applications run better

Integrated, modular systems and management reduce custom integration

Granular policy controls couple network with business processes and services

Reduced complexity and lower TCO

New capabilities and technologies are simpler to integrate

Integrated systems and management reduce OpEx and systems integration



Examples of Intelligent Networking Today

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- Network Admission Control enforces security policies during network admission, preventing reintroduction of security threats
- Network Infection Containment contains anomalous, destructive traffic, preventing "day zero" infection
- Rich Media Services applications like Cisco Meeting Place integrate scheduling, conferencing, and collaboration from your PC or IP phone
- Application & Content Network Services optimizes application and network utilization

Cisco's 3–5 Year Technology Vision

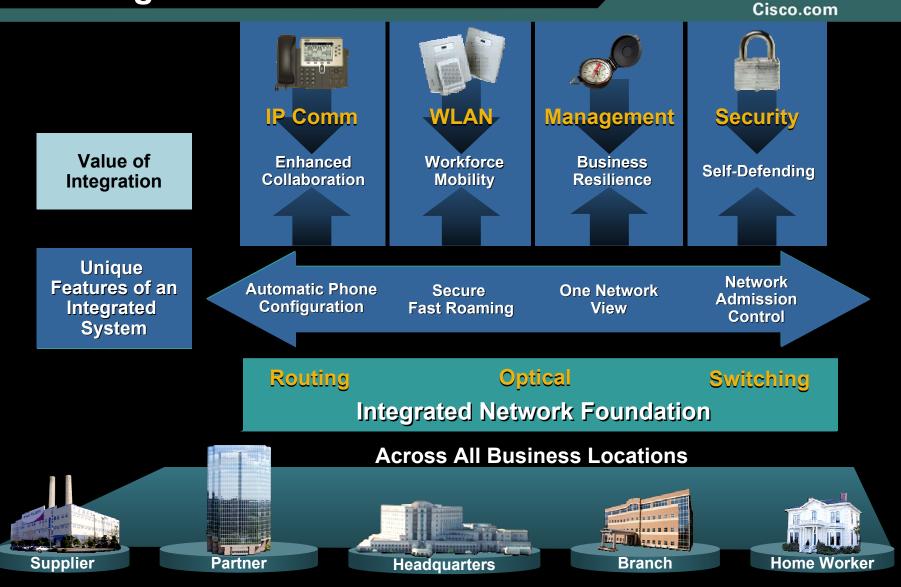
The Intelligent Information Network: A Global Systems Approach

GLOBAL Network Resources and **SYSTEMS Applications** Infrastructure **INTEGRATED APPLICATIONS ApplicationEnhanced Networking INTEGRATED SERVICES** PHASE 3 Virtualized Networking Resources **INTEGRATED** TRANSPORT PHASE 2 The Intelligent Movement of Data / Voice / Video Across a System of Networks

IP Networking Adoption

PHASE 1

IIN Phase I: Building Technologies "In" vs. Bolting them "On"



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Realizing "Built-In" Benefits Today

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WIRELESS

Wireline and wireless equivalence —ubiquitous secure connectivity



IP COMMUNICATIONS

More effective communication and collaboration through application and infrastructure integration

SELF-DEFENDING NETWORK

Trusted and protected business applications, legislative compliance

FOUNDATION TECHNOLOGIES

Integrated, intelligent systems

Productivity gains at Cisco total \$9M per year, and reduced cabling costs in new buildings, saving \$400-\$700 per employee

Cisco saves \$3.7M per year on PBX lease and contracted maintenance costs at headquarters alone

Threats increased 300% while cost to address incidents declined by 90%

Cisco reduced costs by 23% by modernizing our network

Source: Cisco, 2005

IIN Phase 2: Virtualization Simplicity and Agility in Managing Resources

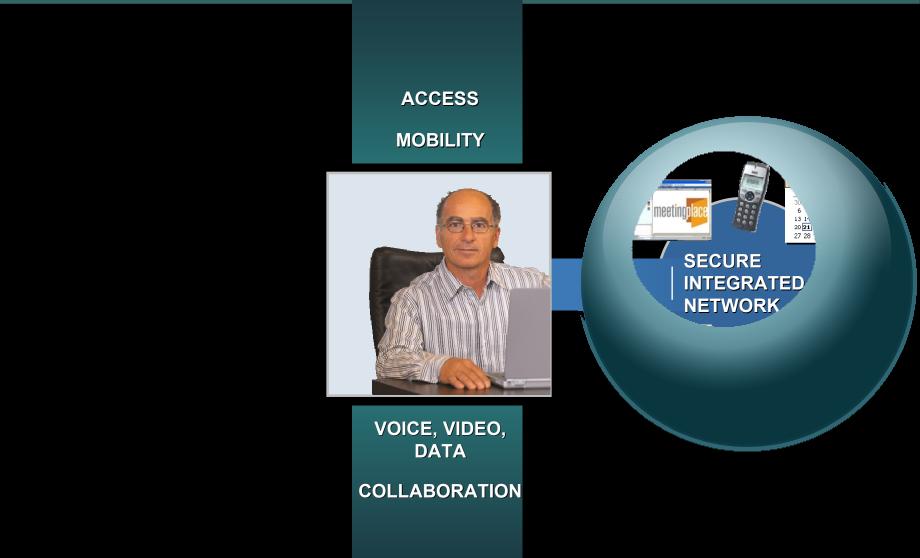


- A *logical* rather than physical view of data, storage, network, and other resources presented independently of location, packaging, or capacity
- Many resources → one to simplify (e.g. ISR)
- One resource → many for increased flexibility (e.g. CRS-1)
- Benefit: flexible configuration and management of all infrastructure resources to reduce costs and increase agility



Virtualizing Communications Through the Network Removing the Need for "Human Middleware"

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IIN Phase 3: Application Enhanced Networking

The Network Becomes Fluent in the Language of Applications

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AON messaging functions:

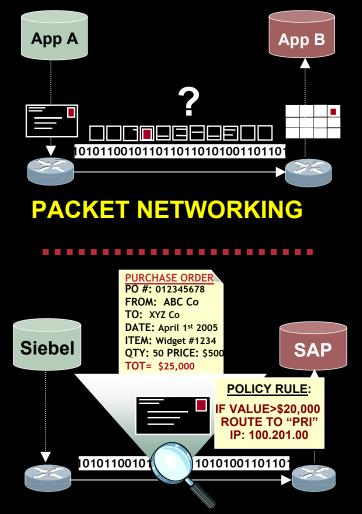
Routing

Security

Translation

Validation/Policy

- Legacy or web services apps
- Visibility into business process detail
- No changes required to existing applications
- Synergy with packet network for unique interactions
- Full extensibility to allow partners and customers to "program the network"

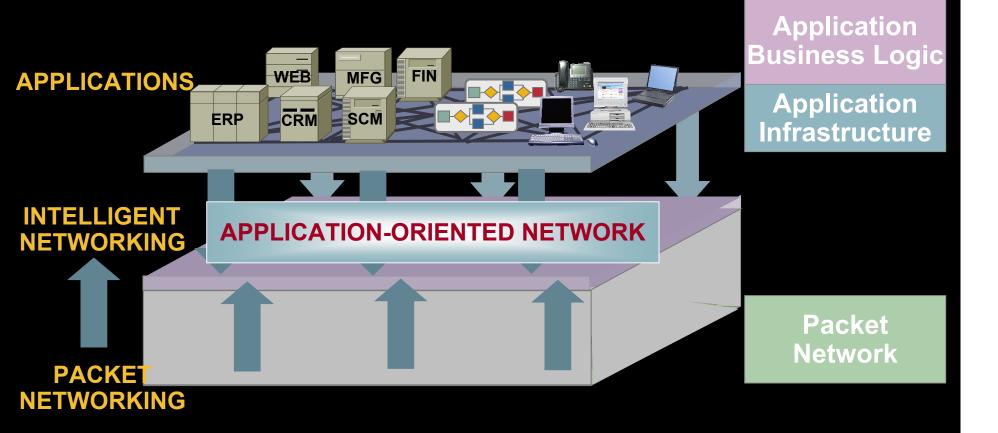


APPLICATION-ORIENTED NETWORKING

From Connectivity to Intelligent Networking Active Participation in Application and Service Delivery

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The Network Speaks the Language of Applications



Toronto Airport: A New Business Paradigm Based on an Intelligent Network

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Common Use Gates With Custom Airline Features

- Integrated, Common-Use Passenger Processing System / Phone System login
- Airline Directory Integration
- Dial-plan
- PBX integration
- Airline Applications





Automated Boarding Reminders

Stop/Resume

Boarding

Emergency

Gate Alerts



Passenger Information Kiosks



Access to

Public and

Private

Wireless

Services



Cisco Emergency Responder

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Cisco: Helping Our Customers Make the Journey From Connectivity to Intelligent Systems

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RESILIENT, INTEGRATED, AND ADAPTIVE INFRASTRUCTURE

FOUNDATION FOR BUSINESS PROCESS TRANSFORMATION



APPLICATIONS ARE MORE EFFECTIVE, COMPLEXITY IS REDUCED, TOTAL COST OF OWNERSHIP IS LOWER

PROTECT, OPTIMIZE, AND GROW YOUR BUSINESS

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